

Institution: _____ Rend Lake College _____
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Cheri Rushing
Title	Financial Aid Advisor
Department	Student Services
Address	468 N. Ken Gray Parkway, Ina, IL 62846
Phone number	618-437-5321, ext. 1238
Email address	rushing@rlc.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel. Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

Preparer Name: _____ Lisa Price _____
Preparer Email Address: _____ price@rlc.edu _____
September 22, 2009

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Public Act 96 – 0133 Survey

4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Contact Name	Lisa Price		
Department	Student Services		
Address	468 N. Ken Gray Parkway, Ina, IL 62846		
Telephone Number	618-437-5321, ext. 1205		
Email Address	price@rlc.edu		
b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Contact Name	Susan Cunningham		
Department	Learning Enhancement Center		
Address	468 N. Ken Gray Parkway, Ina, IL 62846		
Telephone Number	618-437-5321, ext. 1204		
Email Address	cunninghams@rlc.edu		

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c. Campus social events X X X

Contact Name Lisa Price
Department Student Services
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1205
Email Address price@rlc.edu

d. Career services X X X

Contact Name Paula Myers
Department Job Placement & Cooperative Ed.
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1380
Email Address myers@rlc.edu

e. Counseling X X X

Emergency Counseling
Contact Name Jena Jensik
Department Academic Counseling Center
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1293
Email Address jensikj@rlc.edu

f. Disability Services X X X

Contact Name Susan Cunningham
Department Learning Enhancement Center
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1204
Email Address cunningsams@rlc.edu

g. Employment assistance X X X

Contact Name Paula Myers
Department Job Placement & Cooperative Ed.
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1380
Email Address myers@rlc.edu

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- h. Financial aid assistance counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)

Contact Name Cheri Rushing
Department Financial Aid & Military Benefits
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1238
Email Address rushing@rlc.edu

- i. Health services

Contact Name
Department
Address
Telephone Number
Email Address

- j. Mentoring

Contact Name
Department
Address
Telephone Number
Email Address

- k. Orientation

Contact Name Nicki Bowlin
Department Academic Counseling Center
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1343
Email Address bowlin@rlc.edu

- l. Tuition assistance counseling

Contact Name Cheri Rushing
Department Financial Aid
Address 468 N. Ken Gray Parkway, Ina, IL 62846
Telephone Number 618-437-5321, ext. 1238
Email Address rushing@rlc.edu

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- | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|
| 1. Montgomery GI Bill | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. Illinois National Guard Grant (ING) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. Illinois Veterans Grant (IVG) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. Post 9/11 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| m. Transition assistance (counseling, housing, etc.) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Contact Name
Department
Address
Telephone Number
Email Address

- | | | | |
|---|--------------------------|--------------------------|--------------------------|
| n. Veteran student lounge or designated gathering space | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|--------------------------|

Contact Name
Department
Address
Telephone Number
Email Address

- | | | | |
|----------------------------|--------------------------|--------------------------|--------------------------|
| o. Other (please describe) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|----------------------------|--------------------------|--------------------------|--------------------------|

Contact Name
Department
Address
Telephone Number
Email Address

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6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	20	5	
b. Academic support/tutoring	20	5	
c. Campus social events			
d. Career services	10		
e. Counseling			
f. Disability Service Office	10		
g. Employment assistance			
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	20	5	
i. Health services			
j. Mentoring			
k. Orientation	20	5	
l. Tuition assistance counseling	20	5	
1. Montgomery GI Bill	20	5	
2. Illinois National Guard Grant (ING)	20	5	
3. Illinois Veterans Grant (IVG)	20	5	
4. Post 9/11	20	5	
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

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7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military Personnel	Families
a. Academic advising	20	5	
b. Academic support/tutoring	20	5	
c. Campus social events			
d. Career services	10		
e. Counseling			
f. Disability Service Office	10		
g. Employment assistance			
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	20	5	
i. Health services			
j. Mentoring			
k. Orientation	20	5	
l. Tuition assistance counseling	20	5	
1. Montgomery GI Bill	20	5	
2. Illinois National Guard Grant (ING)	20	5	
3. Illinois Veterans Grant (IVG)	20	5	
4. Post 9/11	20	5	
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

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8. Please indicate which of the following services are provided. Check all that apply.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.

The Veteran's Coordinator will continue to monitor progress of veterans and military personnel.

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

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16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

www.rlc.edu

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
Candace Mueller
431 East Adams, 2nd floor
Springfield, IL 62701
- the Department of Veterans' Affairs;
Edie Long
833 South Spring Street
P.O. Box 19432
Springfield, IL 62794
- the President and Minority Leader of the Senate;
Senate President, John Cullerton
327 State House
Springfield, IL 62706

Minority Leader, Christine Radogno
309A State House
Springfield, IL 62706

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- the Speaker and Minority Leader of the House of Representatives;
and

Speaker, Michael Madigan
300 State House
Springfield, IL 62706

Minority Leader, Tom Cross
316 State House
Springfield, IL 62706

- The Governor.
Office of the Governor
207 State House
Springfield, IL 62706

THANK YOU

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